A Guide to Use of the Mutual Fund Observer Site

Welcome to Mutual Fund Observer. This "User Guide" section can help you to use this site to your maximum advantage.

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We ask anyone finding errors, omissions, or subjects in need of improvement to please let us know. Please post such information under Technical Questions to separate this from other traffic.
Starting at the Top: Links from The Big Blue Bar

- Current Commentary
- Welcome
- Mailing List Sign-Up
- and more...

Info Regarding Mutual Fund Observer
- "What's in a Name"?
- Media Mentions
- Contact Us

David Snowball's Monthly Commentary

General Info on Funds – Fund Index: all Mutual Fund Observer fund profiles
- Intriguing New Funds
- Stars in the Shadows
- Manager Changes
- Funds in Registration
- Archives of Fund Alarm

The Main Discussion Page

The Best of the Web – Some Cool Websites

General Info on Resources
- Books
- Falcons' Eye
- The Navigator
- Workplace Communication

For more detailed information on Resources, see pg 36

Three Simple Options for Supporting the Observer
This will take you to a new page with a table of information concerning the managers or management teams of selected mutual funds.

Note: If you use the search function on this page, Capitalization is important!

This takes you to a new page which presents a summary view of the threads and posts on the Discussions page... see pg 33 for more detail on this.

See page 29 of this User Guide for information on this feature.

Now that you're signed in, your User Name should appear here, and clicking on your name will take you to your own personal User Page. The red number \(^5\) indicates that there are 5 replies to posts that you have made. See page 32 for information on how to reset this number.

Threads with material which you haven't yet read are highlighted in yellow: Mark All Viewed will extinguish ALL of those current highlights in ALL categories.

While this cannot be “undone”, subsequent posts will continue to appear as “new”.

The number of threads that you have bookmarked shows here, and clicking here will show only those threads. You can Bookmark individual discussion threads that interest you by clicking on the stars, which then turn yellow.

As you initiate discussions, the total count will show here for you. Clicking here will take you to a summary page containing all of your discussions.

If you have saved drafts of your work (see pg 10), clicking here will take you to them.

You can toggle between showing All Discussions, or only those which you haven’t yet read.
The Discussion Page  part 2

1. You can search for words of four or more letters which have appeared in posts and threads, but to be honest, this function can be a bit flaky.

2. Here's where (obviously) you can start a new discussion yourself. For more on this, see page 9.

3. For info on Categories see page 35. Click on - to collapse or + to expand a section.

4. There are three Discussion categories, and you can limit your viewing to any one category, or look at all of them.
   - Fund Discussions: discussions dealing ONLY with Mutual Funds (Please!)
   - Off-Topic Discussions: all other subjects except technical questions.
   - Technical Questions: questions or comments regarding the operation of the site.

5. List of Bookmarked Discussions- click on a discussion to go there. (default view = collapsed - )

6. Who's hangin' out right now. This does not necessarily mean that someone is actually present and looking at the site- it simply shows that they are online and may have a tab or window open to MFO.

7. Department of Ancient History

Next- Widgets & Gizmos
Understanding some of the Widgets and Gizmos...

Some MFO Widgets, and what they mean...

For some of these, if you “hover” your cursor over the symbol (on the MFO site itself) an explanation will appear.

Next - Joining a Discussion

the last post in a discussion thread

some MFO widgets, and what they mean...

a bookmarked post

unread posts

press to expand a listing

press to contract a listing

scroll to the top of the page

scroll to the bottom of the page

a recent post in a discussion thread

the last post in a discussion thread

comments within a specific discussion thread that are new since you last viewed that specific discussion thread

In a post or comment you may see an underlined reference to a particular fund, as in this example:

I am adding moderately to DWEIX (which was a small position but I think will become a more mid-sized one) but otherwise am just looking and researching and the usual.

In posting, if you show a fund symbol as capitalized letters, MFO will convert it to an automatic link. If anyone then clicks on that link, a box similar to this one will appear:

Dynamic Energy Income Fund Class I Shs (DWEIX)

Look up this fund on:

Yahoo!         Morningstar
Google         SmartMoney
Bloomberg      USA Today
USNews         Barrons
Marketwatch    Big Charts
MFO Community  Google Search

You can then click on any information source shown for detailed information concerning that fund.

Next - Joining a Discussion
Joining a Discussion

Now that we know (more or less) what to expect, let's go to a real posting thread and try to join a discussion...

So we click on a title.
And now we are in that discussion thread –

IYT, a sector area; from the old’in times, used as a market gauge

Howdy,

Among several market areas our house watches for overall directions; is the U.S. transportation sector. The chart in the below link does not look too happy for the past several months and does not have a wholly positive current trend line for the 50, 100 and 200 moving averages.

IYT chart, 1 year

For your consideration, too.

Regards, Catch

... and a response from Old Joe ...

Hi, Catch–

Could you give us a little more info on how you use this particular gauge?

Thanks– OJ

... and a place for you to add your comments or questions. For details on that, see the next page of this User Guide.

Next– How to Post... the Basic Text Entry
How to Post ... the basic text entry -

Notice that the text size and spacing are a bit different in the Write Comment mode and in the Preview mode. The Preview mode shows exactly what your text will look like after you press the Post Comment button.

If everything looks OK, go ahead and press the Post Comment button.
Starting a New Discussion

Here's the main Discussion page again:

Push the button ...

Which takes us to a "New Discussion" Layout:

Which takes us to a "New Discussion" Layout:
Start a New Discussion

Discussion Title

Here's where the title will go...

Category

Fund Discussions

Please be careful in your choice here:

Fund Discussions is for Mutual Funds Only
Off-Topic is for everything else except:
Technical Questions is the actual operation of the MFO website.

For info on how to use these buttons, see page 12.

and of course here's where the text will go

You can use Simple Html in your post.

Post Discussion  Save Draft  Preview  Cancel

Fill in the boxes and you're Good to Go!

Discussion Title

American Century Funds

Category

Fund Discussions

We have had investments in a number of the American Century Funds over the years. I'm wondering if any other board members have used American Century, and if so, how you feel that they compare against other fund families.

Thanking you in advance—
Old Joe

For a New Discussion, the "Preview" will look like this.

We have had investments in a number of the American Century Funds over the years. I'm wondering if any other board members have used American Century, and if so, how you feel they compare against other fund families.

Thanking you in advance—
Old Joe

If you don't want to post this right now, you can also save it as a Draft and work on it later.
Joining the Forum and Logging In:

1. **Start here...**
   - Howdy, Stranger!
   - It looks like you’re new here. If you want to get involved, click one of these buttons!
   - [Sign In] [Apply for Membership]

2. **The “Apply for Membership” button will bring up this new screen. Fill out the short form and press “Apply” to submit your application to the membership panel.**

3. **You’ll be advised by email when your application is approved. After approval, you can go ahead and sign in...**
   - Howdy, Stranger!
   - It looks like you’re new here. If you want to get involved, click one of these buttons!
   - [Sign In] [Apply for Membership]

   ... which will bring up a new screen where you can enter your email address and password:

   **Logging In**
   - [Sign In] [Keep me signed in]
   - **Email/Username:** testuser@earthlink.net
   - **Password:** [redacted]
   - **Gender:** Male
   - **Why do you want to join?** To get rich quick!
   - **I agree to the terms of service**
   - [Apply]

   Pressing “Sign In” will now take you to the main Discussion page. Checking “Keep me signed in” will allow continued access without going through the sign-in all over again.

   **Important Note:** Mutual Fund Observer checks a “cookie” from your browser to verify your identity.

   Your browser must be set to accept cookies for this to work.

   If you experience problems logging in, please see page 40.

Next- Getting a Little Fancy
Getting a Little Fancy -

You can show all or parts of your text in bold, *italic*, underlined or strikethrough typeface styles. In this example, we are going to emphasize the phrase "something a little fancy". In the Write Comment mode, we select that phrase:

**Let's try Bold first:** Select the phrase and click B for bold...

![Image of Write Comment interface with B selected]

This is the text box in which your comment or reply is entered. It's pretty straightforward - you can alternately view Write Comment and Preview to see how things will look in the final product. If you'd like to do something a little fancy, here's how...

You can use **Simple Html** in your post.

[Back to Discussions]

... and by html magic `<b>` appears before your phrase, and `</b>` after.

![Image of Write Comment interface with `<b>` and `</b>` selected]

This is the text box in which your comment or reply is entered. It's pretty straightforward - you can alternately view Write Comment and Preview to see how things will look in the final product. If you'd like to do `<b>`something a little fancy`</b>`, here's how...

You can use **Simple Html** in your post.

[Back to Discussions]

All of this stuff that we're going to be doing uses a few **html** (Hypertext Markup Language) instructions. Because some very dedicated MFO folks spent a lot of time making things easy, we don't have to know much about that at all. In case you're curious, `<b>` starts the bold part, and `</b>` ends it.
Switching to the Preview mode we see that “something a little fancy” is now shown in bold:

This is the text box in which your comment or reply is entered. It’s pretty straightforward— you can alternately view Write Comment and Preview to see how things will look in the final product. If you’d like to do something a little fancy, here’s how...

and of course the Italic, Underline, and Strikethrough buttons work the same way...

Well, it looks like pressing the “C” button puts <code> and </code> in there...
... and taking a preview look we see that now the text looks like this:

The selected text is now highlighted, and also in a new font. This stylization is used by programmers to indicate html coding. If you'd like to know more about using html, there's a handy link Simple Html right in the text box that will take you to a very good website.

BUT WAIT- THERE's MORE !!!

There's three more buttons to play with!

Let's take the last one first.

This one is called "block quote", and it allows for even more coolness in your text formatting. It can be used to select a block of text and reposition it so as to make it really stand out.

In this example we're going to deal with the word group selected as shown:
After selection, we press the button, and the html blockquote commands appear:

```
This is the text box in which your comment or reply is entered. It's pretty straightforward--
<blockquote>you can alternately view Write Comment and Preview to see how things will look in
the final product.</blockquote> If you'd like to do something a little fancy, here's how...
```

Additionally, it now has a light grey background.
All of this is very handy for really emphasizing a block of text.
It's also possible to combine some of these things. For instance, if we had italicized this text before blockquoting, the result would have looked like this:

How's that for cool?

But wait—there's even more!!!

Let's play with graphics!
Back at MFO we use the keyboard “enter” or “return” key to space down a line or two, to allow for some room ...

Going to the Market Data Center website, we click on this graphic- and Copy the Image Location.

This button allows us to post a picture in the text box, as long as that picture has a valid web address.

For this illustration, we are going to copy the web address / location of a graphic that the Wall Street Journal currently has posted on their Market Data Center page.

From the Market Data Center site where the pictures are located, we need to obtain the web addressing information so that we can copy it back to the Mutual Fund Observer (MFO) text box. This procedure will vary somewhat depending upon your web browser, but the general process will be similar. For example, in the Firefox browser there is a right mouse-button command to copy the image location:

Back at MFO we use the keyboard “enter” or “return” key to space down a line or two, to allow for some room ...

This is the text box in which your comment or reply is entered. It's pretty straightforward - you can alternately view Write Comment and Preview to see how things will look in the final product. If you'd like to do something a little fancy, here's how...

so now the cursor is positioned about here ...

You can use Simple HTML in your post.
And we then press the "picture button"...

... into which we paste the Image Location information which was previously copied from the Wall Street Journal graphic.

And depending upon your browser, a box similar to these will appear.

Don't worry if the URL info doesn't seem to fit ... it will be OK.
And now we can see that the text box has acquired some more HTML code:

And now our post shows the graphic in addition to the other text!

Viola!! (OK, OK! Voilà, if you're a traditionalist, French, or just uptight)
Finally, we'll use the remaining button to do something very similar: reference your MFO text box to another entire website.

Many MFO members like to refer (link) to other web pages or articles of interest in their posts. You can simply copy and paste the URL from the referenced site into the MFO text box, and that actually works just fine. But here's a more professional way.

First, let's talk a little about URLs:

A URL (Uniform Resource Locator) is simply the "address" of any particular web page. In your browser, it's the string of mumbo-jumbo in the "address box" at the top of your browser page. For example, one of the URLs for Mutual Fund Observer is:

http://www.mutualfundobserver.com/discussions-3/

And another for a current Wall Street Journal MarketWatch article on hurricane Isaac is:


In our browser we'll go to that MarketWatch article on hurricane Isaac, and just like we did with the graphic location paste, we copy the URL address from the box at the top of the browser page.

For this, just select (highlight) the URL and use the usual "Copy" command:


Back at MFO, here's our basic text box (with some new text, for a change) and again we'll use the "enter" or "return" key to space down a line or two, allowing for some space between our existing text and the new link...

For anyone with investments in the Gulf of Mexico region, here is an article from MarketWatch covering energy and industrial developments with respect to hurricane Isaacs:

so again the cursor is positioned about here...
Then we "select" this phrase by highlighting it with the cursor...

... and now type in a name for the link that we are making. We'll simply call this link "MarketWatch Article":

MarketWatch Article

For anyone with investments in the Gulf of Mexico region, here is an article from MarketWatch covering energy and industrial developments with respect to hurricane Isaacs:

Then we "select" this phrase by highlighting it with the cursor...

MarketWatch Article

You can use Simple Html in your post.
... then press the button ...

And again, a box similar to one of these will appear.

And we paste in the MarkerWatch URL, just like we did for the graphic. Be careful not to paste over the http:// header - it MUST be there.
Now the URL has been attached to our article name...

For anyone with investments in the Gulf of Mexico region, here is an article from MarketWatch covering energy and industrial developments with respect to hurricane Isaacs:


You can use Simple Html in your post.

Back to Discussions

Post Comment

And we go to Preview to check the whole thing out ...

For anyone with investments in the Gulf of Mexico region, here is an article from MarketWatch covering energy and industrial developments with respect to hurricane Isaacs:

MarketWatch Article

You can use Simple Html in your post.

Back to Discussions

Post Comment

Hey - a Link !! Looking Good !!

That's the whole thing. Practice doing this stuff a couple of times and soon your posts will look as good as the best of them.

• Thanks to Catch 22 for help on this topic •
Linking One MFO Discussion to Another

This is really just a "special case" of using a URL Link, as described immediately above.

On the Discussion Page:

1. Place the cursor over the Discussion that you want to link to.

This procedure will vary somewhat depending upon your web browser, but the general process will be similar. For example, in the Firefox browser there is a right mouse-button command to Copy the Link Location:

2. Just follow the same approach as described above, starting on pg 20, for adding an URL Link.
Adding and Managing a Poll

You can attach (initiate) a Poll for any discussion... doesn't have to be your discussion... ... but only one poll per discussion.

For this example we'll go to an existing discussion thread about PONDX:

1. **The PONDX freight train keeps powering ahead. Is a wreck dead ahead?**

   Down to 59% in junk bonds (MNHYX) The rest is in ......, ......, and ...... I assume the strength in PONDX is due to its exposure to residential mortgage backed securities?? Seems like everyday there is a new mini-bubble article on the junk bond market. I guess that is good as markets usually flame out when everyone is in love with them not when fear is on the rise. Junk bonds as per the Merrill Lynch High Yield Master II Index (the proxy for junk bonds) has seemingly hit one new all time high after another since the end of June. Lots of areas in bondland seem extended but will let price take me out, not fear or the opinions of others. Price, as in a percentage decline off recent highs.

2. **Attach a poll**

   which brings up this new window...

3. **Regarding PONDX, do you...**

   ... we type in the poll question here...

   [Attach] ... and push the button.

   The poll question will be attached to this discussion: The PONDX freight train keeps powering ahead. Is a wreck dead ahead?
Again a new window...

With an additional answer box...

Which of course we fill out and add, repeating this until all of the desired answer choices are listed. For this example, we'll stop here...

and click on "Back to the Discussion".
Down to 59% in junk bonds (MNHYX) The rest is in ...... ...... and ...... I assume the strength in PONDX is due to its exposure to residential mortgage backed securities?? Seems like everyday there is a new mini-bubble article on the junk bond market. I guess that is good as markets usually flame out when everyone is in love with them not when fear is on the rise. Junk bonds as per the Merrill Lynch High Yield Master II Index (the proxy for junk bonds) has seemingly hit one new all time high after another since the end of June. Lots of areas in bondland seem extended but will let price take me out, not fear or the opinions of others. Price, as in a percentage decline off recent highs.

... and here's our Poll - only two questions, but hey, not bad for a start.

And as you can see, it's possible to Edit, Reset, or Delete your Poll.

And it IS your poll. Except for the site administrators, no one other than you can mess with this thing, and no one can vote more than once, except in Chicago.

The Edit, Reset, and Delete options are visible only to the initiator of the poll.
Flagging or Editing a Post, and Changing Categories

If you believe a posting to be an advertisement or otherwise unsuitable for MFO, you can bring this to the attention of the site administrators by Flagging the post. Also, it's easy to Edit, change, add to or delete parts of your comments, even after they have been posted.

Schwab: Dead End on Emerging Markets?

Click here to Flag the post.

In the current thread: "Choosing the Right Asset Class in Emerging Markets: Why it Matters", there are a fair number of recommendations by MFO posters. I've been trying to see if any of these are available through Schwab, but so far, it seems not.

**OMAX**: Institutional Investors Only  
**ODVYX**: Institutional Investors Only  
**FNMX**: Available, with Transaction Fee: $75

Evidently not easy to find a good EM fund with NTF via Schwab.

Edit Discussion

Brings up a new screen...

Where you can change the title...

or the Discussion Category...

or the text of the post.

Then Save the new version, Preview, or Cancel the whole thing if you want to.
Conversations / Messages and the Inbox

From any page, click on "Inbox" to get to this, your inbox page.

<table>
<thead>
<tr>
<th>Name</th>
<th>Messages</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Old_Doc_Joe</td>
<td>1</td>
<td>10:16 AM</td>
</tr>
<tr>
<td>Old_Doc_Joe</td>
<td>2</td>
<td>4:48 AM</td>
</tr>
<tr>
<td>Accipiter</td>
<td>3</td>
<td>September 4</td>
</tr>
</tbody>
</table>

... and this box appears.
(The terms "Conversation" and "Message" are used interchangeably.)

Fill it in ...

Start a New Conversation

Recipient: Old_Doc_Joe

Hey there Joe, don't forget that you have a root canal job today.

... and send it: Start Conversation
Conversations / Messages and the Inbox (2)

If someone has sent you a message ...
Sure enough – there’s the message that you really didn’t want to see.

Small red flags will appear on your header bar ... one for the "Inbox", and one for "Notifications"

You click on your Inbox ...

You click on Old_Joe to go to his message ...

Sure enough – there’s the message that you really didn’t want to see.

Click on Old_Joe to go to his message ...
Conversations / Messages and the Inbox (3)

4 The Inbox indicator has automatically reset.

5 But the Notifications indicator has not.
   (See following page for this.)

6 From here you can send him an answer. Try to be nice.

7 You can also involve someone else in this conversation if you want to.
Resetting the Notifications Indicator

We're back on the Discussions page now, and we want to reset this Notification indicator. (Actually, this can be done from any page.)

1. So we click here ...

... which takes us to our notifications page ...

2. ... where we click on the Notifications Tab ...

... and now all of the indicators are reset.
The Summary View

From any page, clicking on "Summary" ...

... will take you to an entirely different view of the Discussion Page:

Mutual Fund Observer
...A site in the tradition of FundAlarm

Discussions as of: September 10, 2012, 9:29 pm EDT

- Report Bugs and Problems Here By: Skeeter viewed (264)
- A HUGE salute to Aclngter and Old Joe .... By: catch22 viewed (110)
- Big Picture: 10 Rules for Dealing with the Sharks on Wall Street By: Skeeter viewed (65)
- Factoids Re: AQR Risk-Balanced Commodity Fund By: scott viewed (34)
- Interesting Article/Study on Retail Investor Knowledge By: scott viewed (33)
- Ouch ...biting commentary on Edward Jones By: Charles viewed (1075)
- Today's fund behemoth quiz question By: David Snowball viewed (157)
- GTSOX Glenmede Secured Options Help By: glampig viewed (214)
- Sentinel Small Company Fund reopens. By: TheShadow viewed (79)
- Vanguard GNMA (VFIIX) or Fidelity GNMA (FGMNX) eeny meeny miny mo... By: SoupKitchen viewed (91)
- Gloom & Doom - Economist says debt may cause "death spiral" / Planets align for market crash By: hank viewed (185)
- SE Asia - Fidelity's $2.4 billion fund vaults past JP Morgan in race for cash By: hank viewed (53)
- Junk Bonds - Improved data leads to higher fund inflows / Manager thrives on low default rate By: hank viewed (61)
- Wall Street Week Ahead: A Nice Rally While it Lasted By: Skeeter viewed (268)
- What is the real jobless rate? ULP By: catch22 viewed (32)
- Pimco Dividend & Income Builder (POIX) By: ducrow viewed (961)
- This is why employment situation is still dragging By: Investor viewed (79)
- Fake Inflation Fighting Funds By: BondInvestor viewed (668)
Expands the Thread to show the responses also:

And hovering your cursor anywhere over a response...

... lets you read it:

The Summary View (2)

Next – The "Categories" Page
Clicking on the **Categories** icon will take you to an entirely different page.

Clicking on these icons allows you to create bookmark folders on your browser that will support RSS feeds from each of these discussion categories:

*Fund Discussions*
- Discussions of mutual funds
- 2,298 discussions, 10,622 comments

*Off-Topic*
- 1,095 discussions, 5,079 comments
- Most recent: Neil Armstrong dead at 82 - Where were ... by hank
  - August 25

*Technical Questions*
- 121 discussions, 956 comments
- Most recent: Ignored user explanation - OJ - Added ... by Accepter
  - August 30

The selection setup will vary depending upon your browser, but clicking on the RSS icons should result in something similar.

---

**Categories**
- All Discussions: 3,607
- Fund Discussions: 2,368
- Off-Topic: 1,127
- Technical Questions: 112

**Category Management**

*Only show followed categories*
"Books" will take you a list of books recommended by MFO members. There is a direct link to Amazon which not only gets you the book, but supports MFO at the same time!

Next - More Resources
### Falcon’s Eye

Entering a fund or ETF name or symbol will bring up links relating to that fund or to associated funds.

**ENTER A SINGLE TICKER SYMBOL OR (MULTIPLE TICKER SYMBOLS SEPARATED BY SPACES):**

<table>
<thead>
<tr>
<th>Ticker Symbol</th>
<th>Reset</th>
<th>Submit</th>
</tr>
</thead>
<tbody>
<tr>
<td>PONDX</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**SELECT OR DESELECT THE SITE(S) TO LINK:**

- [ ] Yahoo
- [ ] Google
- [ ] Morningstar
- [ ] SmartMoney
- [ ] Bloomberg
- [ ] USA Today
- [ ] USNews
- [ ] Barrons
- [ ] MSN
- [ ] MFO

### The Navigator

Entering a fund or ETF name or symbol will bring up links relating to that fund or to associated funds.

**ENTER TICKER OR FUND NAME, THEN CLICK ON SELECTION AND LINKS TO SITES WILL APPEAR**

Type the ticker of a fund (minimum 2 letters): [ ] or ETF [ ]

or Type the name of a fund (minimum 6 letters): PIMCO Income Fund

or Type the name of an ETF (minimum 6 letters): [ ]

**Links:***

- PONDX: PIMCO Income Fund Administrative Class
- PONIX: PIMCO Income Fund Insti Class
- PONAX: PIMCO Income Fund Class A
- PONCX: PIMCO Income Fund Class C
- PONDX: PIMCO Income Fund Class D
- PONPR: PIMCO Income Fund P Class
- PONRX: PIMCO Income Fund Class R
These are your preference settings for email or popup notification.

Other members have a small degree of access to your personal page... they can only view very limited information, but they can also leave you a message there.

This is called "writing on your wall".
Your Personal Pages - Notifications, Activity, Discussions and Comments

These four pages are all very similar. They are your pages where you can see various activity listings –

Notifications – your interactions with other board members. (The Notifications page is shown below as an example.)
Activity – your own activity.
Discussions – Discussions that you have initiated.
Comments – Comments that you have made.

Please note that other members may also see all of these pages except Notifications.

Old_Joe

Notifications    Activity    Discussions 101    Comments 945

MJG mentioned you in a comment.
Meet the Ryans – scattered fund investments like the rest of us
August 22

scott commented on your bookmarked discussion.
Whitebox Long Short Equity Fund (LIP)
August 22

Mark mentioned you in a comment.
Meet the Ryans – scattered fund investments like the rest of us
August 21

fundalarm mentioned you in a comment.
non agency residential mortgage backed securities funds
August 21

Charles mentioned you in a comment.
A Tale Of Two Fund Giants
August 13

BobC commented on your discussion.
Ping – calling Bob C...
August 13

CathyG mentioned you in a comment.
Problems Scottrade not Auto-Reinvest Dividends on any stocks/etfs
August 10

Next– Known Problems and Issues
Known problems and issues:

• Clicking on a link which has been created by a poster may sometimes cause a freeze or failure.
  
  **Suggestion:** Use the right mouse button, and try opening that link in a New Tab, rather than just clicking on it.
  
  **Explanation:** If you are viewing the forum with the MFO header on top, you are reading something that is "embedded". Some sites do not allow themselves to be embedded in other sites. It's not a bug—just a reality of life.

• Improper browser configuration may cause a number of issues. Invalid browser cache may be responsible.
  
  **Suggestion:** Try clearing the browser cache, exit and then reopen the browser. In some cases, clearing the browser history may also help.

• Having to sign in or log on multiple times –
  
  Mutual Fund Observer checks a "cookie" from your browser to verify your identity, so your browser must be set to accept cookies for this to work.
  
  Each member of the forum should have only one login name— you should NOT be creating additional user names.
  
  Here are some reasons why you may have to continually supply your username and password and re-sign in:
  
  1) your browser does not accept cookies.
  2) you have installed software that automatically deletes cookies.
  3) you have told your browser to delete cookies after closing session.
  4) after 30 days the cookies will expire and you have to re-log in.
  5) you have not checked the box "keep me signed in".
  6) you sign out.
  7) you use another computer or browser... the sign-in cookies are associated with ONE particular computer and browser— a different computer or browser knows nothing about them.

  If you are still having trouble with multiple sign-ins after checking all of the above, please make a post under the "Technical Questions" section, and provide as much of the following information as possible:
  
  • the name of your browser (Internet Explorer, Firefox, Safari...) and version number
  • your operating system type (Windows, Apple, Linux) and version number
  • and device type (iphone, pc, etc)

• The "Search" Function – Intermittent erratic operation
  
  **Suggestions:**
  
  * The Search function requires a word with a minimum of four characters.
  * It's not especially good with phrases— tends to look for individual words.
  * If "Search" shows a particular posting thread, and it's not obvious where your search-word appears in that thread, try "Command F" ("Find") within that thread to find the key-word itself.

• Thanks to Accipiter for major help and input for this section •